# **GROUNDWORK**

GROUNDWORK MONITOR Professional

"Bottom line, we are no longer getting stopped in the halls about systems that aren't working. We are the first to know when anything fails, and we are up and running before the first call comes in."

Sam Lamonica, IT Director, Rudolph and Sletten

# **KEY BENEFITS**

- Monitor and manage the entire IT infrastructure - any system, application or network, anywhere.
- Gain rapid, precise insight into the status and performance of every element of the infrastructure.
- Define policies to detect and address issues before they affect customers or users.
- Minimize the total cost and complexity of managing the infrastructure
- No vendor lock-in

#### **GROUNDWORK OPEN SOURCE**

139 Townsend Street, Suite 100 San Francisco, CA 94107

Toll-free: (866) 899-4342

info@groundworkopensource.com

www.groundworkopensource.com

#### ENTERPRISE-CLASS IT INFRASTRUCTURE MANAGEMENT

Until now, systems administrators have been forced to choose between features and cost for their IT infrastructure monitoring and management needs—either complex, highcost enterprise offerings or limited, entrylevel products. GroundWork Monitor Professional is the first totally integrated IT infrastructure monitoring and management solution to achieve the difficult balance between functionality and affordability.

GroundWork Monitor Professional provides coverage for the widest range of servers, operating systems, routers, and other devices, to offer complete visibility and control of a company's entire network infrastructure. With real time status views, historic trend reporting and a sophisticated alerting system, system administrators can proactively manage and control their IT infrastructure, significantly improving uptime and performance. An annual subscription to GroundWork Monitor Professional includes unlimited telephone and email support, as well as product updates and upgrades. A wide range of professional services are available, including training classes, advanced installation assistance, and comprehensive turnkey deployment services making GroundWork Monitor Professional the *smart* choice for IT infrastructure monitoring and management.

## INNOVATIVE OPEN SOURCE ARCHITECURE

Combining best-of-breed open source applications with innovative GroundWorkdeveloped software, GroundWork Monitor Professional features an attractive, consistent user interface, powerful monitoring functionality and a flexible architecture that supports integration with multiple IT data sources and tools.



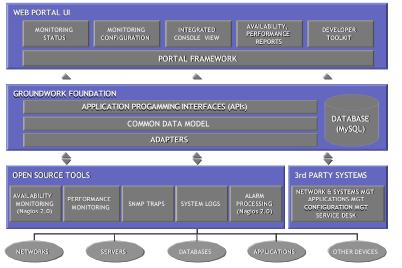
# Integrated Console, Real Time Status and Trend Reporting



#### EASILY CONFIGURED AND DEPLOYED

An intuitive Web-based interface and a library of GroundWork-developed Profiles speeds configuration and deployment.

#### GroundWork Monitor Professional Architecture



Each Profile has been tested and certified in production environments and encapsulates a set of standard Services with plug-ins and best practices that can be applied toward monitoring specific devices or protocols for availability and performance, giving GroundWork Monitor Professional the widest native coverage of systems, devices, infrastructure elements and environments available.

## FAST, FLEXIBLE MONITORING

GroundWork Monitor Professional integrates Nagios 2.0 as one of its best-of-breed open source monitoring tools, and provides seamless conversion of configuration files from previous versions of Nagios. GroundWork has further enhanced its solution for the widest availability of monitoring methods in the industry. Techniques include Active and Passive monitoring, agent or agent-less methods, combinations of synthetic polling and log file monitoring via SNMP traps.

# SOPHISTICATED ALERTS AND NOTIFICATIONS

If any indicator drops below acceptable levels, GroundWork Monitor Professional alerts key contacts via email, pager or phone call. The system provides high level views and easy drill-downs to detailed component views with robust reporting of availability and performance trends, alert history and event logs.

A unique alarm pre-processing capability allows systems administrators to specify dependencies between elements, significantly reducing the incidence of derived, spurious, and false alarms while still ensuring that actual outages are reliably reported. Event handlers can trigger corrective actions to prevent simple issues from becoming major problems.

#### SUBSCRIPTION PACKAGING

GroundWork Monitor Professional is a complete solution offered via annual subscription that includes regular product updates and expert technical support. Our support professionals have years of experience installing, configuring and maintaining enterprise IT operations management systems, and they're ready to support GroundWork Monitor Professional in just about any IT environment. The result is a product that delivers continuous value.

#### SYSTEM REQUIREMENTS

Operating Systems supported:

- SUSE LINUX Enterprise Server 9
- Red Hat Linux Enterprise
  Workstation Version 4

Minimum system requirements:

- IGB RAM
- 1 CPU, 2GHz P4 or better
- 80 GB disk
- MySQL 5.x (included)
- JDK (J2SE 5.0 Update 6)

Networks over 150 devices:

- 2GB RAM
- 2 CPU, 2GHz P4 or better
- 160 GB disk